**Five Points Eye Care Nondiscrimination Notice**

Five Points Eye Care understands that discrimination is against the law and complies with

all applicable Federal and State civil rights laws.

Specifically, we do not discriminate on the basis of race, color, national origin, age, disability or sex.

We do not exclude patients or treat them any differently based on any of these factors.

When necessary and free of charge to the patient, Five Points Eye Care:

• Provides aids and services to patients with disabilities when necessary to effectively communicate with them

• Provides qualified sign language interpreters for hearing impaired patients

• Provides language services to those patients who cannot effectively communicate in English. This may include qualified interpreters or written information.

If you believe Five Points Eye Care has failed to provide these services

or discriminated in another way on the basis of race, color, national origin, age,

disability or sex, you may file a grievance with:

April Vaughn

Five Points Eye Care

698 South Milledge Avenue

Athens, GA 30605

P: 706-543-2020

F: 706-549-6618

E-mail: [april@fivepointseyecare.com](mailto:april@fivepointseyecare.com)

You may file your grievance in person, by mail, fax or email.

If you need assistance filing a grievance, April Vaughn is available to assist you.

You may also file a civil rights complaint with the

US Department of Health and Human Services, Office for Civil Rights in two ways:

(1) Electronically through the Office of Civil Rights Complaint Portal: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

(2) By mail or phone at:

US Department of Health and Human Services

200 Independence Avenue SW Room 509F, HHH Building

Washington, DC 20201

1-800-368-1019 1-800-537-7697 (TDD)

Complaint forms are available at: http://www.hhs.gov/ocr/office/file/index.html